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**UNITED STATES BANKRUPTCY COURT
EASTERN DISTRICT OF CALIFORNIA
FRESNO DIVISION**

In re:)	Case No. 16-10015-A-9
)	
)	Chapter 9
Southern Inyo Healthcare District)	
)	FOURTH REPORT OF THE
)	PATIENT CARE OMBUDSMAN
)	
)	
Debtor.)	(No Hearing Required)

Pursuant to the order directing the appointment of a Patient Care Ombudsman entered by this court on February 17, 2016, Tracy Hope Davis, the United States Trustee, duly appointed Joseph Rodrigues, the California State Long-Term Care Ombudsman, as the Patient Care Ombudsman in this case.

In compliance with the notice of appointment, the Patient Care Ombudsman is submitting his fourth 60-day report, covering the period of August 6 to October 4, 2016.

Respectfully submitted,

/s/Joseph Rodrigues
Joseph Rodrigues
State Long-Term Care Ombudsman

FOURTH REPORT OF THE PATIENT CARE OMBUDSMAN

Eastern Sierra Area Agency on Aging is the designated Long-Term Care (LTC) Ombudsman Program for Inyo and Mono Counties and is the local representative of the Office of the State LTC Ombudsman. As mandated by the federal Older Americans Act (42 U.S.C. 3058g), LTC Ombudsman representatives identify, investigate and resolve complaints that are made by, or on behalf of residents of LTC facilities that relate to action, inaction or decisions that may adversely affect the health, safety, welfare or rights of residents. Paulette Erwin and Donna Carson are the local Ombudsman representatives assigned to this facility.

Southern Inyo Hospital District is located at 501 E. Locust Street, Lone Pine, California. The California Department of Public Health (CDPH), Licensing and Certification Division, licenses this facility as a Skilled Nursing Facility (SNF). SNFs provide housing, meals, medical care, personal care, social services, and social activities to people who have physical or behavioral conditions that prevent them from living alone.

The following information describes the number of visits made to the facility (complaint and non-complaint related), observations about privacy, food, the general status of the residents, any

1 complaints made by or on behalf of residents to the LTC Ombudsman
2 Program, and any changes in the census of the facility.
3

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5 The licensed capacity of the facility is 33, with a current
6 occupancy of 14. The occupancy of the facility slightly fluctuates
7 month to month due to individuals' short term care needs. There is
8 no noted significant change in resident mix, such as the admission
9 of different client groups, younger residents, etc.
10

11 Chief Nursing Officer, Colleen Wilson, reports staffing the
12 facility with permanent employees from this rural area continues to
13 be a challenge. Registered Nurse, Michael Floyd, is working as the
14 Director of Nursing of the skilled nursing part of the facility and
15 part-time in the emergency room. The Director of Nursing
16 responsibilities are being shared with Assistant Director of Nursing
17 Rosetta Garza. The CPDH approved Kelly Clark as the Director of
18 Staff Development for the facility. In an effort to recruit local
19 employees, Ms. Clark will be collaborating with Cerro Coso Community
20 College to provide a Certified Nursing Assistant program.
21
22

23
24 The local Ombudsman Program has not received any complaints
25 involving vendors, utilities, or external support factors that may
26 impact resident care.
27

1 The local Ombudsman Program has conducted six visits during
2 this reporting period. During these visits, the local Ombudsman
3 representative has met with each resident to offer an opportunity to
4 discuss both facility wide and individual complaints. Several
5 residents indicated they are comfortable and have no complaints.
6 During this visits the Ombudsman representative educated the
7 residents and facility staff about the benefits of establishing a
8 resident council. The local Ombudsman program also provided the
9 required mandated reporting training to 55 facility employees.
10

11
12 During these visits, the Ombudsman representative noted the
13 facility appeared to be clean and well maintained. The temperature
14 in the facility was comfortable for residents. Residents appeared
15 clean and were appropriately dressed for the time of day. During
16 each visit, the Ombudsman representative observed fresh water and
17 call buttons within reach of residents. Menus and Activity
18 calendars were posted and residents reported they are satisfied with
19 their choices.
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21

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23 The Patient Care Ombudsman has no recommendations for the court
24 at this time.
25

26 October 4, 2016

/s/Joseph Rodrigues

Joseph Rodrigues

State Long-Term Care Ombudsman